

SPECIAL MEDICFILL OPEN ENROLLMENT
October 14 – 25, 2013
FREQUENTLY ASKED QUESTIONS

1. What is the deadline for open enrollment?
Open Enrollment begins 10/14/13 and ends 10/25/13

2. What is the effective date for any changes I make?
January 1, 2014

3. If I don't want to make any changes, do I need to do anything?
No. If you do nothing, your benefits stay the same.

4. Is the rate changing?
Yes.
Special Medicfill with Prescription
Currently \$338.30 – New rate is \$361.78 effective 1/1/14

Special Medicfill without Prescription
Currently \$191.76 – New rate is \$205.06 effective 1/1/14

5. Are the drug co-pays changing?
No

6. Will the retail pharmacy network remain the same?
Yes

7. Can I make changes to dental, vision and/or blood bank now?
No. Changes to these plans can be made in May 2014.

8. Can my non-Medicare spouse and/or dependent make changes to their health plan now?
No. Changes for non-Medicare spouses/dependents can be made in May 2014.

9. Can I get coverage for prescriptions only?
No. In order to have prescription coverage, you must enroll in Special Medicfill with Prescription.

10. Are there any benefit fairs scheduled?
No. If you have questions, please call the Office of Pensions at (302) 739-4208 or 1-800-722-7300.

11. Do I need to complete a Spousal Coordination of Benefits form?
Only if your spouse's employment or health insurance status has changed since May 2012.

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12. Where can I view the Summary Plan Description for Special Medicfill?

This link will take you to the Statewide Benefits website.

http://ben.omb.delaware.gov/medical/bcbs/documents/group_special_medicfill_090712.pdf

13. Where can I view information about the Express Scripts Medicare Prescription Drug Plan for the State of Delaware?

This link will take you to the Statewide Benefits website.

http://ben.omb.delaware.gov/script/retiree_medicare.shtml

14. What is the phone number for the Pension Office?

(302) 739-4208 or 1-800-722-7300

15. Can I fax my documents to the Pension Office?

Yes, the fax number is (302) 739-6129

16. Can I scan and e-mail my documents to the Pension Office?

Yes, the e-mail address is pensionoffice@state.de.us

17. What is the mailing address for the Pension Office?

Office of Pensions
McArdle Building
860 Silver Lake Blvd, Ste 1
Dover, DE 19904-2402

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