

Retiree NEWSLETTER

DELAWARE PUBLIC EMPLOYEES' RETIREMENT SYSTEM

JANUARY 2026



STATE OF DELAWARE OFFICE OF PENSIONS

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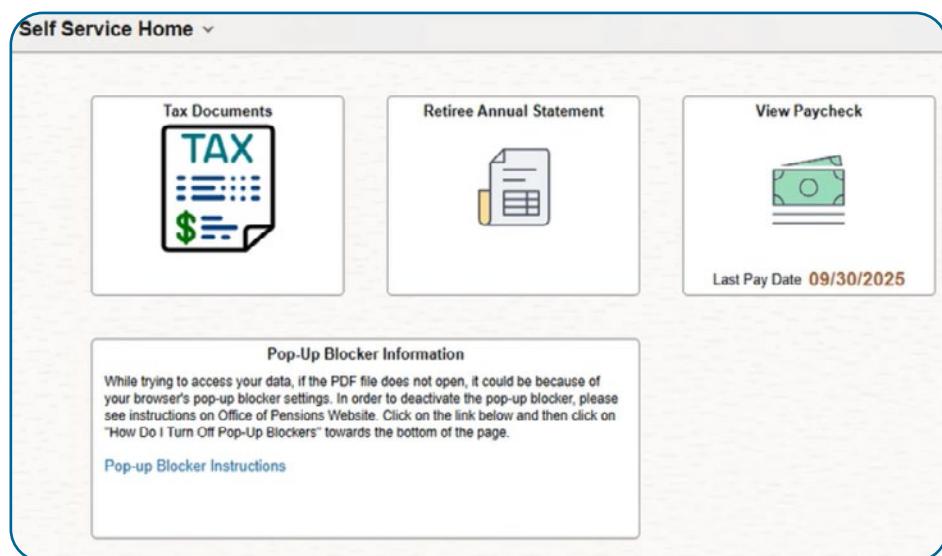
WEB ADDRESS
www.DelawarePensions.com

The Importance of Reviewing Your Retiree Annual Statement (RAS)

***It's a new year and time for an annual review of
your Retiree Annual Statement!***

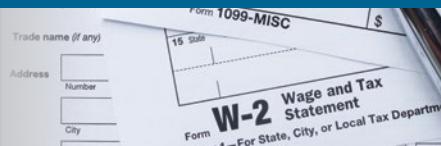
Please review your statement to confirm that your contact information and applicable \$7,000 Burial Benefit beneficiary details are accurate and up to date. For your convenience, your 2025 RAS will be available in the Retiree portal (my.delaware.gov) in January 2026, and visible to you prior to statements being mailed out.

**To view it online, you must register your account with my.delaware.gov.
The dashboard will look like this:**



For my.delaware.gov registration assistance, please visit www.delawarepensions.com, click on "[Retiree Member Login](#)" (on the right-hand side of the page) and follow the registration instructions provided. For additional assistance, you may contact the ERP section within the Office of Pensions.

Retiree Mailings



1099's and **W-2's** are scheduled to be mailed to retirees and beneficiaries at the end of January 2026, for anyone who received a payment from the Office of Pensions in 2025. The type of form you receive depends on the pension plan you are enrolled in, and the type of payment received. Some pensioners may receive more than one tax document if they are also a survivor or beneficiary of a deceased member.

For any re-printing needs or to view your documents online, go to www.delawarepensions.com, click on “*Retiree Member Login*” (on the right-hand side of the page) and that will take you there.



You Can Email Completed Forms

Completed forms can be emailed to pension.forms@delaware.gov

As you may already know, retiree forms are available on our website. Once completed, please ensure they are properly signed. Forms can be emailed to our office at: pension.forms@delaware.gov.

Please do not submit links or zipped files, as these file types cannot be processed by our system. Acceptable formats include PDFs and standard image files.

Ready to Rejoin the Workforce?

If you're thinking about getting back into the workforce, here's a reminder that some recent rule changes have made it a little easier.

Here are the basics to know:

1. You can't work in a pension-creditable position, unless you freeze your pension benefit.
2. The bona fide separation requirement age has decreased from 65 to 59 ½.
3. The bona fide separation requirement is now just three months instead of six for those who have reached age 59 ½.
4. There's no longer an earnings cap—meaning there is no annual limit on how much you can earn.

If you have any questions, feel free to reach out to our office!

UPCOMING STATE HOLIDAYS

The Office of Pensions will be closed on the following State holidays:

New Year's Day
Thursday, January 1, 2026

Martin Luther King Jr. Day
Monday, January 19, 2026

Good Friday
Friday, April 3, 2026

Memorial Day
Monday, May 25, 2026

Juneteenth
Friday, June 19, 2026

Independence Day
Friday, July 3, 2026

Labor Day
Monday, September 7, 2026

Election Day
Tuesday, November 3, 2026

Veterans Day
Wednesday, November 11, 2026

Thanksgiving Day
Thursday, November 26, 2026

Day After Thanksgiving
Friday, November 27, 2026

Christmas Day
Friday, December 25, 2026

2026 Upcoming Pension Benefit Check Dates

Friday
January 30, 2026

Friday
February 27, 2026

Tuesday
March 31, 2026

Thursday
April 30, 2026

Friday
May 29, 2026

Tuesday
June 30, 2026

Friday
July 31, 2026

Monday
August 31, 2026

Wednesday
September 30, 2026

Friday
October 30, 2026

Monday
November 30, 2026

Thursday
December 24, 2026

An Overview of Delaware Public Employees' Retirement System's (DPERS) Financial Reporting and Investment Performance for Fiscal Year 2025

DPERS continues to provide a secure, defined-benefit pension, ensuring that your monthly retirement payments are based on your salary and years of service — not on the ups and downs of the financial markets.

DPERS had another solid year. The pension fund grew steadily and continues to perform well when compared to similar public retirement systems across the country. The system's long-term investment strategy — focused on stability, diversification, and careful risk management — continues to support the reliability of the benefits retirees depend on.

DPERS is managed with a long-term outlook rather than reacting to short-term market swings. This steady approach has helped keep the fund strong for many years, and current investment performance remains healthy over medium- and long-term periods.

Why This Matters to Retirees

- Your monthly pension payments remain secure and dependable.
- The system is managed responsibly with strong oversight and independent auditing.
- Steady long-term investment results help ensure the fund can continue paying benefits for the lifetime of every retiree.

DPERS remains committed to being a responsible steward of taxpayer dollars while protecting the retirement security of Delaware's public retirees.



Keep Your Address Updated!

Please keep your address up-to-date with our office to avoid delays in receiving your monthly pension benefits and other important communications. Be sure you submit a Change of Address (COA) form if you relocate. The form can be found on our website at delawarepensions.com under [Retiree Forms](#).

Modernization Matters

The **Delaware Public Employees' Retirement System (DPERS)** is pleased to announce a major modernization initiative — the upgrade of our **Enterprise Resource Planning (ERP)** system to a new, cloud-based platform from **TELUS Health**.

This investment reflects our ongoing commitment to serving Delaware's public retirees with the highest standards of efficiency, accuracy, and security.

Why the Change?

For more than two decades, DPERS has relied on a legacy system to manage benefit payments, records, and reporting. While dependable, that system no longer provides the flexibility, automation, and data insight needed to meet today's demands.

The new TELUS Health ERP system will streamline our internal processes, reduce manual tasks, and improve service capabilities across all aspects of retirement administration. This upgrade will allow us to serve you more efficiently, now and in the years ahead.

About TELUS Health

We've partnered with TELUS Health, a company with deep experience helping public-sector retirement systems like ours modernize their technology. They bring proven tools to help keep your information secure and ensure the pension system runs smoothly for years to come.

Project Timeline & Milestones

The system transition will occur in several phases:

- **Phase 1:** Project Initiation and Planning
- **Phase 2:** Discovery Activities
- **Phase 3:** Solution Delivery
- **Phase 4:** Production

We are currently in Phase 2 which is scheduled to take place over the next (6) months. In this phase, our teams will be attending and collaborating in workshops to help get us ready for the future implementation.

Throughout this process, retiree benefit payments will **continue without interruption**. DPERS will share updates regularly as key milestones are reached.

Protecting Your Data

Your privacy and security are always our top priorities. The new system includes state-of-the-art encryption, access controls, and continuous monitoring to safeguard personal and financial data.

DPERS continues to comply with Delaware state and federal cybersecurity standards, ensuring your information is handled responsibly and securely at every step.

A Message from Joanna Adams, Pension Administrator

*"As State Pension Administrator, I'm proud to lead the replacement of our 25-plus-year legacy system with a modern, best-in-class pension administration platform. Our project mission—**Retirement Made Simple**—reflects our commitment to delivering dependable, efficient service to every member. By upgrading our technology, we are strengthening security, streamlining and automating key processes, and enhancing self-service tools. This transformation ensures that our members receive the seamless, reliable experience they deserve—today and into the future."*

Did You Know?

DPERS currently manages benefits for more than 80,000 active and retired Delaware public employees. Every upgrade we make helps ensure timely, accurate service to our entire community.

Staying Informed

We're committed to keeping you informed throughout this upgrade. Updates will be shared through newsletters, the DPERS website, and upcoming retiree communications.

For questions or additional information, please contact us:

302-739-4208 or 800-722-7300
pensionoffice@delaware.gov

Thank you for your continued trust and partnership.
The ERP Modernization Team

EMPLOYEE SPOTLIGHT

Employee of the 2nd Quarter!



Congratulations to Heather Roberts!

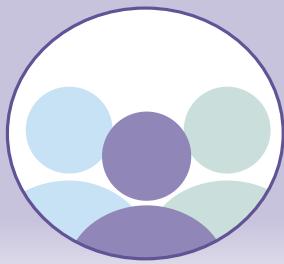
Converting a vendor file is no small task, especially when it involves complicated formatting and extensive testing. To quote her supervisor Mariah Krass, “Heather took the lead on this project, expertly converting the file into the complex 834 format, which includes numerous loops and over eleven different segments to transmit.” Her diligence also helped identify a longstanding error in a vendor submission file. This error has caused manual intervention for over a decade, and a dozen times in 2024 alone. Now, thanks to awareness around the cause of this issue, corrective steps can be taken. Well done, Heather!

Employee of the 3rd Quarter!



Congratulations to Will Fayson!

Congratulations to Will Fayson, who has been recognized for his exceptional leadership, initiative, and dedication to excellence! Since stepping into his supervisory role, Will has taken on new challenges with professionalism and positivity—mastering complex processes, improving team efficiency, and going above and beyond to support both staff and members each day. His steady leadership and commitment to doing things the right way make him a true example of excellence in action. These recognitions reflect what happens when one person invests in others — that “rising tide” effect that helps us all do our best work.



Community Corner

Opportunities to get connected to your community!

Did you know? The State of Delaware offers an Employee Assistance Program through Health Advocate that can assist you with emotional health support, life and work services, financial guidance, legal assistance, and more. All support is confidential and is provided at no cost to you. This program is available for all non-Medicare pensioners enrolled in a State of Delaware health plan and extends to all members of their household (including spouses, children, parents, and parents-in-law!).

More information on this program is located at <https://dhr.delaware.gov/benefits/health-advocate/> or HealthAdvocate.com/StateofDE (using code StateofDE).

We're here when you need us most

Employee Assistance Program (EAP)



OFFICE OF PENSIONS ANONYMOUS FRAUD REPORTING

Online:
www.lighthouse-services.com/dpers

Hotline:
(833) 590-0005

Email:
reports@lighthouse-services.com
(Must include DPERS in Message)

Fax:
(215) 689-3885
(Must include DPERS in fax document)



Get the DPERS App and stay informed!

Go to Google Play or the Apple Store and get the new DPERS app. There is Plan Information, Notifications, and even a Count Down to Retirement. Scan the QR Code to the right to get the app.

